

# Brookhaven Hospital Satisfaction Results 3rd Quarter 2008

## Introduction

Upon discharge from Brookhaven Hospital, patients complete a Christian Renewal Evaluation. The following table shows the results from the questions asked.

Question	Strongly Agree	Agree	Disagree	Stongly Disagree	N/A
I chose BH because of the Renewal Program	37%	32%	13%	4%	14%
I would recommend BH to another based on the Renewal Program.	60%	32%	1%	4%	4%
I gained specific knowledge which is beneficial to me spiritually.	60%	30%	3%	3%	3%
Staff was available to help meet my spiritual needs.	58%	33%	1%	5%	3%

## Table Notes

- Due to rounding some questions may total more than 100%.

## Interpretation

There were 149 completed surveys for the 3rd quarter of 2008. Results indicate patients are satisfied with the Christian Renewal program. 68% state they choose BH for their care because of the Christian Renewal Program. Additionally 92% state they would recommend BH to another based on the Renewal program. Again it is important to remember that all patients are asked to complete the Christian Renewal Evaluation regardless of participation. 90% either strongly agree or agree they gained specific spiritual knowledge which would be beneficial to them. Lastly, 91% believed the staff was available to help meet their spiritual needs.

Respectfully submitted,

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Chaplain